



## Day Trips 2022 - 2023

### GENERAL GROUP INFORMATION

~ A MINIMUM OF ONE WEEK IS REQUIRED TO SCHEDULE A GROUP ON WEEKENDS ~

**YOU MUST CONTACT OUR SALES AGENTS FOR A GROUP RATE AND TO SCHEDULE YOUR GROUP SKI TRIP**

A group is categorized as 15 or more people made up of families, friends, organizations, youth or school groups. Discounted group lift tickets must be purchased on the same day at the same time to receive the discounted rate. Groups that arrive with less than 15 persons will be referred to our retail lift ticket counter.

The group leader (one member) will be responsible for the transaction and the distribution of all lift tickets, rental paperwork and meal vouchers if purchased. The group leader will provide the Group Sales Office with one form of payment upon arrival. Cash, check or credit card. We do not accept multiple payments for discounted tickets or products.

One complimentary lift ticket will be provided for every 15 purchased tickets. This means that your 16th, 32nd, 48th, etc., lift ticket is free of charge. Caberfae will calculate these complimentary tickets.

Group reservations must be made one week in advance. The sooner you know your date the sooner we can start planning. Some dates will fill up quickly. We do not guarantee group availability.

The group leader will be responsible for submitting all required documents as required.

Only one member of your group should check in at the Group Sales Office. Please have your group wait on the bus or in a designated area as you check your group in. Do not send your group to rental.

**ANY CHANGES TO TICKET ORDERS MUST BE MADE BY THE GROUP LEADER NO LATER THAN 1 HOUR AFTER ARRIVAL. NO REFUNDS WILL BE GIVEN AFTER THIS TIME.**

### RENTAL EQUIPMENT

In order to qualify for discounted group rental you must use our Express Rental Reservation form. Forms must be received **72-hours prior to arrival**. Rental submissions after this deadline will result in full retail rates. Forms are created using an Excel document that can be downloaded from any group page on our website, or shared with our Google Doc by email request only. DO NOT create your own!

Any participant renting equipment such as a helmet only must be on this form. All ski or snowboard equipment comes with a helmet. Helmet only rentals will be charged a discounted rental fee. Once your rental form is submitted any rental cancellations will be charged a \$5 fee. Rental submissions after the 72-hour deadline will result in full retail rates.

- If renting, review the Skier Type Chart to determine which category of skier matches your participant's style.
- Only one piece of equipment can be rented. No switching equipment is permitted without additional fees.
- We do not require participants to wear helmets but we do encourage them.
- No minimum is necessary for group discounts on rental equipment.

### Staging Your Group

Skyview Lodge: Picnic lunches permitted. This brick lodge is located just beyond our rental building. Equipped with seating, cubby cabinets, countertops, and electrical outlets, we welcome all guests and groups bringing in their own food to stage themselves from this lodge. If dinner is to be packed and brought to Caberfae this is the lodge to use.

Blackmer Lodge: Cafeteria food only in this 2-story building. This is where you will redeem your meal vouchers. No outside picnic lunches, thermoses, or outside food is permitted in this lodge.

### LIABILITY AND RELEASE FORMS

Included in this packet of information are liability and release forms. Any minor participating whether renting or not, and all participants over the age of 18 who are renting must sign one of our waivers. Please make sure members of your group hand these signed forms into you. You will then turn all liability and release forms into your group sales associate during check-in.

## **\$10 BEGINNER GROUP LESSONS**

### **A 72 HOUR NOTICE IS REQUIRED**

Our beginner group lessons are highly recommended for any participant **6 years of age or older** who has not learned the basics of turning or stopping. Encouraging and taking lessons from a trained professional can make all the difference and help beginners enjoy skiing or boarding during their visit. When submitting lesson requests we will need names of participant and type of equipment, 72 hours in advance.

- Beginner group lessons cost \$10 per person with advance reservations or \$15 after the deadline.
- Lesson times are scheduled by your group representative and last 55 minutes in length.
- Caberfae Peaks cannot guarantee instructor availability on our busier days. We highly suggest calling one or two weeks prior to arrival for morning lesson times.
- No refunds are given after 72 hours for cancellations, no shows or late participants. Payment is due at check-in.

## **MEAL VOUCHERS**

We offer discounted meal vouchers at the time of reservation. Discounted vouchers are only \$10 each with a savings up to 25% off regular cafeteria prices. *(A completed Tax Certificate of Exemption Form must be turned in to the sales department to avoid Michigan sales tax on pre purchased meals. Tax will apply if not tax exempt.)*

Advance notice is required to participate in our discounted meal program.

### **VOUCHERS ARE REDEEMABLE ANYTIME THROUGHOUT THE LUNCH OR DINNER HOURS IN OUR BLACKMER LODGE**

**All menu selections come with French Fries & a large dispenser beverage of choice**

~ CHEESEBURGER/BURGER COMBO ~

~ CHICKEN SANDWICH COMBO ~

~ HOT DOG COMBO ~

~ CHICKEN STRIP BASKET COMBO ~

~ VEGGIE BURGER COMBO ~

~ LUNCH SPECIAL OF THE DAY ~

Remind members of your group that there are no substitutions or refunds given. Any items purchased that are not apart of the menu selection will be charged full retail price. Meal vouchers are not sold individually and are only offered through the group leader upon check-in.

## **Responsibilities and Check In For Group Leaders**

**The Group Sales Office is located on the slope side of our main Ticket Office. (Sage green building)**

All group ticket, rental, lesson and meal transactions take place at the group sales office. For a speedier check in for you and other group leaders checking in behind you, please have the following ready:

- The total number of lift tickets needed.
- Tell us any rental deletions.
- Confirmation of all registered lessons separated by ski or snowboard.
- Number of meal vouchers needed, if any (must request in advance).
- Turn in all signed Liability Release Forms to your Group Sales associate upon check-in.
- Have payment ready.
- Register your cell phone number (or a member in your group) in case of an emergency.

## **HELPFUL PLANNING TIPS**

- Remind everyone in your group of your departure time. Set meeting times & places to check in during the day.
- Return all group forms in a timely manner so that we can be prepared when you arrive.
- Encourage lessons & help participants new to the sport to dress accordingly. Gloves, layers, goggles, etc.
- Picnic lunches can only be eaten in our Skyview Lodge. Our Blackmer Lodge is reserved for cafeteria food only.
- Plan ahead and stay organized. Most problems arise when groups aren't prepared.